



PUT THE HUMAN TOUCH BACK IN PARKING

Who's taking the call when your customers press the help button?

Our solution puts a virtual ambassador in every lane. When parking guests call for help, we help them pay and get on their way in under a minute.

We help capture revenue, provide excellent customer service and keep traffic moving, according to your preferences.

We're here to help you enhance the customer experience in your parking facilities.

Available now with every Flash kiosk.

FLASH



INTRODUCING THE PARCS SOLUTION WITH A TWO-WAY VIDEO INTERCOM AND 24/7 CALL CENTER, BUILT IN.

Now, you can buy FLASH's PARCS solution and get the power of Parker Technology, including our world-class 24/7 call center, installed and ready to flip on by checking a configuration box. And better yet, we now have an API integration available as well.

Both full-sized kiosks and mini kiosks are compatible with the Parker Technology solution. While mini kiosks don't have a camera, they provide an opportunity for our CSRs to assist parking patrons through audio-only calls.

This combination delivers a state-of-the-art PARCS solution and addresses both your access control and remote attendant call center requirements. Bundled together, you now have an all-inclusive solution to deliver a premium customer experience using 21st Century technology.



PARCS FEATURES

- Touchscreen interface for ease-of-use
- All-in-one design can be used as an entry, exit or pay-on-foot
- On-demand pricing + loyalty program managed via the cloud
- Software that integrates with eParking reservations like: ParkWhiz, SpotHero and others
- Monitor revenue and activity via mobile app or desktop in real-time
- FLASH Platform lets patron gain ticketless entry with a credit card, cell number or driver's license
- Advanced LPR and RFID recognition technology
- Transparent SaaS monthly pricing provides continuously improved features



INTERCOM FEATURES

- Two-way video allows a parking patron to talk face-to-face with remote attendant
- Supports high definition, 1920 x 1080 resolution, smooth video
- Robust call center software suite that tracks facility info + your business rules



WE'RE HERE TO HELP

Additional information is available for more specific calls and questions.

Please contact us at: www.helpmeparker.com or speak with your FLASH sales representative.